



WOOLPRESS
ARROWTOWN

RETURNS FORM

Instructions

Please advise via email (info@thewoolpress.com) within 7 days of the date you received your order of your intention to return it.

Complete the details below and include this form with your item(s). You must ensure that each item you are returning still has the original swing tags attached and is still in its original designer packaging.

Items not in their original packaging may not be accepted as a return.

We ask that you return the item(s) within 14 days from the date that you received them otherwise your return may not be accepted.

Customer Details

Name : _____

Contact Number : _____

Email : _____

Order Details:

Order Number : _____

Date of Order : _____

Items Being Returned

| Item | Size | Style # | Qty | Price | Reason Code |
|------|------|---------|-----|-------|-------------|
| | | | | \$ | |
| | | | | \$ | |
| | | | | \$ | |
| | | | | \$ | |
| | | | | \$ | |
| | | | | \$ | |
| | | | | \$ | |

Reason Codes:

- | | | | |
|---|------------------------------|---|---------------|
| 1 | Wrong Size | 2 | Quality Issue |
| 3 | Would like different colour | 4 | Incorrect Fit |
| 5 | Other (please explain) _____ | | |

Instructions for Return

| Item | Exchange | | | Store Credit | Refund |
|------|----------|--------|-------|--------------|--------|
| | Size | Colour | Other | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Thank you

We will be in touch with you as soon as we receive and process your return